

## QUESTIONS REGARDING REGISTRATION

### Which PIEPS products can be registered?

- PIEPS DSP PRO
- PIEPS DSP SPORT
- PIEPS DSP STANDARD
- PIEPS DSP TOUR

### What is the deadline for registration?

Deadline is three months after purchase.

### Where can I find the "Product Registration Key"?

DSP PRO & SPORT:

- a) on the added Warranty Card
- b) in the battery compartment

DSP STANDARD & TOUR:

- a) on the Warranty Card
- b) in case of loss send an E-mail to [support@pieps.com](mailto:support@pieps.com)



Warranty Card

### I have troubles with user registration / login / device registration!

Send an E-mail to [support@pieps.com](mailto:support@pieps.com) with a short error description (Screenshots are appreciated) and the following Info:

- Operating System (e.g. Windows 7 or Mac OS 9.2)
- Internet Browser (e.g. Internet Explorer, Google Chrome or Safari)
- Internet Browser Version (if possible)

## QUESTIONS REGARDING FIRMWARE UPDATES

### Do I have to register my DSP to get a firmware update?

No, registration is not necessary.

### Where do I get an update for my DSP?

Updates are provided...

- in Austria and Germany by any PIEPS Service Center ([www.pieps.com/en/haendler](http://www.pieps.com/en/haendler))
- in all other countries by the PIEPS Competence Partner ([www.pieps.com/en/kontakte](http://www.pieps.com/en/kontakte))

### Does my DSP need an update?

Not each firmware update is necessary but definitely makes sense because performance and features are permanently improved.

### What are the current DSP firmware versions?

DSP PRO & DSP SPORT: update will be available in season 2014/15

DSP STANDARD & DSP TOUR: v8.2

PIEPS DSP   PIEPS DSP TOUR (8.2)	2.8	3.1	4.0	5.0	6.2	8.2
Smart transmitter	—	—	✓	✓	✓	✓
iPROBE Support	—	—	—	✓	✓	✓
iPROBE Support optimized	—	—	—	—	✓	✓
Wattage optimized (iPROBE Support)	—	—	—	—	✓	✓
Frequency measurement (only DSP)	—	✓	✓	✓	✓	✓
Old beacon mode	✓	✓	✓	✓	✓	✓
MARK function optimized	✓	✓	✓	✓	✓	✓
SCAN function advanced (only DSP)	—	—	—	✓	✓	✓
Selbsttest	—	—	—	✓	✓	✓
TX600 Search (only DSP)	—	—	—	—	—	✓

### How does PIEPS inform about new available firmware?

- Registered users get informed by E-Mail as long as "Newsletter" is activated on the account
- Registered users get an indication on their account („Devices“) if the firmware of the registered device is up to date or not. This service is provided for DSP PRO & DSP SPORT only, not for DSP STANDARD & DSP TOUR
- Information on the PIEPS website
- Any PIEPS Service Center and PIEPS Competence Partner is informed about new firmware